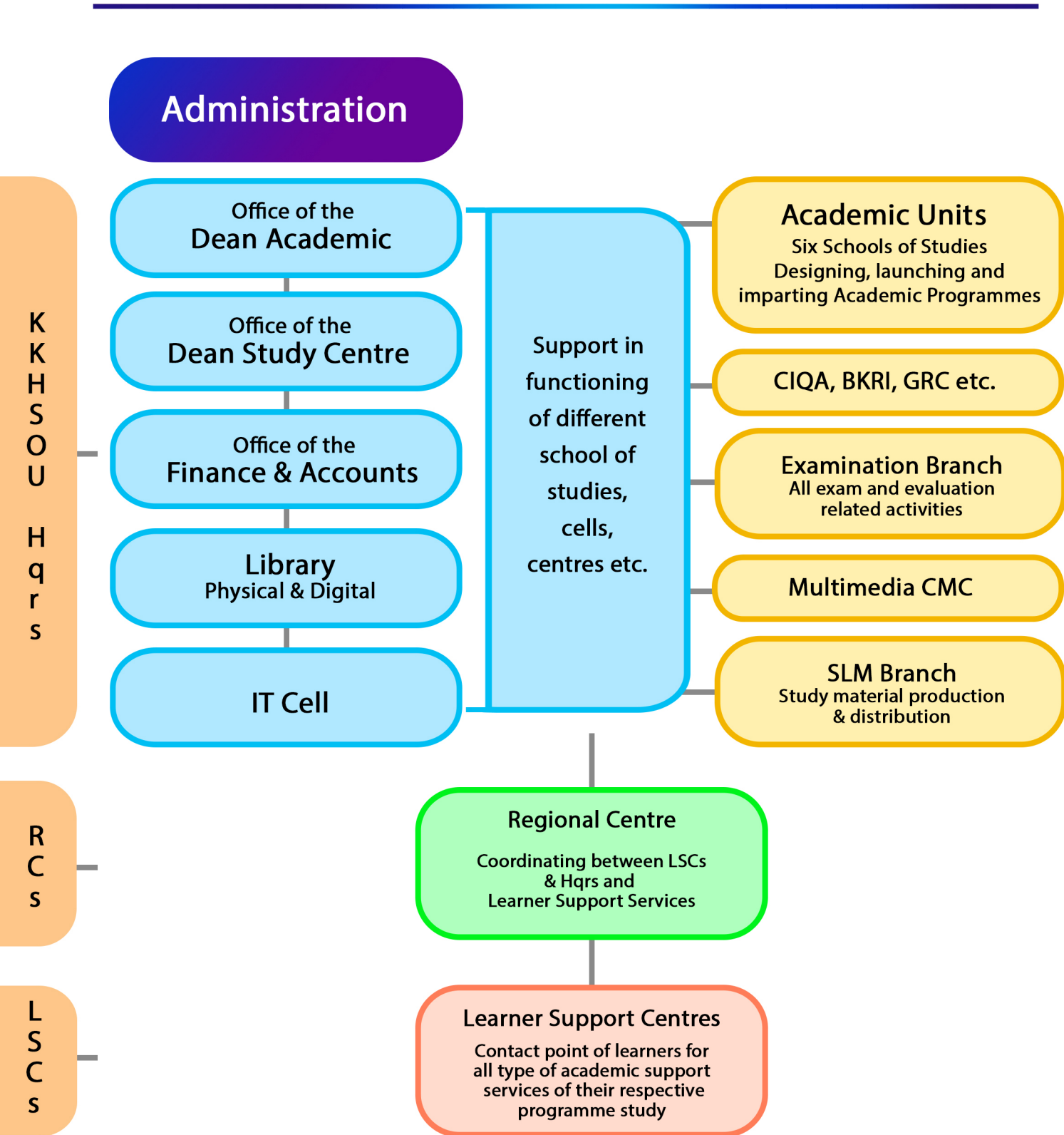


Three Tier Learner Support Services in KKHSOU



THREE TIER LEARNER SUPPORT SYSTEM

Tier 1: KKHSOU Hqrs

Tier 2: Regional Centres (RCs)

Tier 3: Learner Support Centres (LSCs)

ABBREVIATIONS

CIQA: Centre for Internal Quality Assurance

BKRI: Banikanta Kakati Research Institute

CMC: Course Materials Centre

GRC: Grievance Redressal Cell